

Modern healthcare starts with modern systems and up-to-the-minute data.

Background

Esse Health, seeks to lead the healthcare community by putting their focus on serving others. Utilizing the latest information, tools, and technology, Esse Health increases the quality of patient outcomes through preventative care and disease management. A company who places people first, Esse Health values the power of technology to serve the vital needs of all of their patients.

The Challenge

The company utilizes real time metrics to meet their patient's needs, built by a third party vendor entrusted with retaining their source code. That vendor lost the source code, and Esse lost the ability to update their reporting system. They needed a fix that fit into their infrastructure and allowed further improvements to be made.

The Plan

If Esse Health could find a partner who could do a forensic assessment of their code and redevelop their system, they could continue using all of their existing hardware and data to keep their operation running. This would put the organization on sure footing for future improvements and help secure their code base for further development.

The Results

Technology Partners got to work, creating all-new source code from the ground up that perfectly integrated with Esse Health's existing backend systems. We maintained the interface the Esse team was comfortable with while providing a modifiable foundation and extra layers of security and redundancy. Esse Health now had the critical access to the data they needed and the peace of mind knowing their custom system will be working for a long time to come.



"We feel so grateful for the work that Technology Partners put in to help us. They put people first and it's evident in the way they approached our problem. "

Erin Stamm

Chief Information Officer
EsseHealth

By

2020,

customer experience will overtake price and product as the key brand differentiator.

-Experience Dynamics
Usability consulting

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