

CLIENT SUCCESS STORY

# APPLICATION TUNING RESULTS IN \$5M ANNUAL SAVINGS

**Technology  
Partners**<sup>®</sup>  
Your Clear Choice in IT™

## A major distribution company experiencing productivity issues needed a database tune-up.

### The Challenge

A major distribution company was experiencing productivity issues due to slow performance of their document processing software, Brainware. A vital system, these lag times in data return resulted in **unhappy users, productivity declines, and money wasted** while employees sat and waited on data.

### The Plan

Technology Partners selected the most time-consuming queries to tune and improve. The first step was to analyze all query performance, database usage, and response time. After selecting the queries that our team considered to be the most detrimental to overall productivity, Technology Partners was **able to tune their structure without ever touching the source code**.

### The Results

By leaving the source code intact, the client was able to maintain its warranty with the software provider. And the 200x increase in performance speeds allowed employees to get more done, adding valuable time back to their day. The client has estimated a **total cost savings of over \$5 million dollars** thanks to Technology Partners.



A 200x increase in performance speeds leads to big savings for our client.

**90% of Fortune 500s**

have big data initiatives underway

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