BEST PRACTICES METHODOLOGIES SAVE THE DAY FOR OUR CLIENT

Technology Partners

Our client offers a full suite of Accounts Receivable Management (ARM), Business Processing Outsourcing (BPO) and Healthcare solutions. As a company with full call center capabilities, CSI has the expertise and the resources to manage the life cycle of a company's customer base.

THE CHALLENGE

When our client, a full-service Customer Relationship Management company, needed updates to their current website, Technology Partners jumped at the chance to help one of our long standing partners. Even though we didn't design the website, we were able to use best practice methodology to update the existing site's accessibility and even add a multi-lingual translation plug-in that opened up the website to wider group of users. Our client was pleased with the product and were able to move forward with their updated site...until the catastrophic happened. The server that the original web developers set up crashed, and all back-ups of the site were corrupted. Our client's website was down, and their clients were disconnected.

THE PLAN

Our client reached out to Technology Partners as a last resort, hoping that we could get their site back up and running. Because of our best practice methodology and procedures when working with all of our clients, we had created a back up of the site and were able to restore them to full functionality.

THE RESULTS

Our client is now back online, and because of the service they received, are considering working with Technology Partners on a whole new site. That's the beauty of partnership. Working with our team wasn't just about a single project, but was establishing a real relationship that can last for years to come.

Technology Partners®

To learn more about how we can help your company, visit **TechnologyPartners.net**.